

# Public Communications Services, Inc.

## About PCS



PCS, a pioneer in the inmate phone industry for over 20 years, provides correctional facilities with a full range of inmate communications services by developing custom telecommunication solutions that enable inmates to communicate with their friends and family members. Few companies in the nation have shown this kind of long-term commitment to inmate communications at correctional facilities. Federal, state and county prisons, as well as private institutions, have found the PCS service and technology solutions to be *the smart solution* to inmate phone services.

Working with our service and technology alliance partners, we develop and deliver innovative and easy to use inmate communication solutions.

Our inmate communication solutions and system integration services allow facilities to:

- Maximize the inmates' ability to stay connected with their loved ones
- To be in control and in command of all inmate calling, but not burdened with daily management
- Turn inmate communications data into intelligence
- Enhance security and investigation features



## Inmate Calling Services

Debit - Prepaid

### Debit Calling

PCS is a pioneer in providing debit calling services to inmates at correctional facilities. Inmates can purchase debit phone time through the commissary and call any approved phone number including cell phones and business phones. Debit calls can also be placed to an international number. Once the call is completed the money is deducted from the inmate's debit phone account or debit card.

### Collect Calling

PCS also allows inmates the option to place a traditional call to any number that has been pre-approved by the facility. These call charges appear on the monthly telephone bill of the called party. Unlike debit and prepaid calls, collect calls cannot be placed to cell phones, business phones, hospitals or other commercial numbers.

### Prepaid Calling

PCS' Prepaid call accounts can be set up by any end user, such as friends and family members, to allow inmates to call their specific phone number. When an inmate calls the end user the call charges are deducted from the end user's prepaid account. PCS offers a full suite of convenient and easy ways for end users to set up, recharge and manage their prepaid accounts.

1. Internet Pay - [www.pcsdailydial.com](http://www.pcsdailydial.com)
2. Automated Phone Service - 888.847.3206
3. Customer Service Department -  
888.288.9879 - 4am to 10pm PST - 7 Days/Week
4. Mail in a Cashier's Check or Money Order

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## Inmate Communication Services



- Inmate Electronic Messaging Services  
*Voicemail - Email*
- Inmate Video Visitation Services
- Inmate Video Arraignment Services
- Inmate Telephone Audit Services  
*Experts to show correctional facilities how to maximize call volume*



## Security and Investigation

- Inmate Call Detail Records Database Mining
- Inmate Call Detail Reporting
- Three-Way Call Detection
- Inmate Call Alerts Based on Inmate ID or Phone Number

Public Communications Services has become a welcome partner in making our institutions operate more efficiently and professionally.

- Administrator  
Blue Ridge Regional Jail Authority

- Inmate Call Recording, Monitoring & Storage
- Investigative Tools to Capture Notes

## System Integration Services



### We Integrate With:

As system integration experts, we are flexible in the technology that we use and will customize the best solution of products, features and services to meet each correctional facility's specific needs.

- Correctional Facility Commissary
- Inmate Trust Fund
- Facility Kiosk
- Jail Management System (JMS)
- Inmate Banking System
- Inmate Status System